



FREQUENTLY ASKED QUESTIONS

Q: Can Indji Watch tell me if lightning hit my turbine blade?

A: Yes. Indji Watch has the capability to allow you to review historical lightning strikes to the wind farm and determine if a specific turbine was likely impacted.

Q: Can I change the threshold settings that determine when alerts are triggered for my wind farm?

A: Yes. Indji Watch gives you the flexibility to set custom thresholds for temperature, wind, lightning and many more hazards. The threshold can be customized to the your preference.

Q: We just bought a new wind farm. Can I add that to my Indji Watch subscription?

A: Yes. New sites can be added to your Indji Watch service at any time. An Indji Systems representative will work with you to collect the site data and schedule the update.

Q: How accurate is the lightning strike information?

A: Indji Systems partners with Vaisala who owns the National Lightning Detection Network. The location accuracy has improved over the years and now plotting of the strikes can be accurate to within 100-150 meters.

Q: How often is the weather forecast information updated?

A: The weather forecast is updated hourly using the latest weather observations, radar data and model information.

Q: Can Indji Watch help me detect cloud cover for my solar farm?

A: Yes. Indji Watch displays the new GOES 16 and 17 satellite data including the visible imagery. These new satellites are more sensitive and can actually show smoke plumes, fog and other phenomena on the visible satellite.

Q: Does Indji Watch send me text alerts if there is a weather threat approaching my wind farm?

A: Indji Watch can send you text and email alerts when threatening weather is approaching your wind farm. These settings are configurable in the administration page.

Q: Can I choose what threats I see on the screen?

A: Yes. In the administration page you have the option to choose which threats are actually displayed on the Indji Watch maps.



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Q: Will the Indji Watch forecast and related data layers for my assets show me trends in the weather?

A: Yes. Since the forecast updates every hour it is recommended that you refer back to the forecast several times per day to see how significant weather events are being handled. You can determine if the ice threat is increasing or a high wind event is building.

Q: Is the Indji Watch service available on my mobile device?

A: Yes. Indji Systems has built a specially configured site for smart phones and tablets. The login credentials are the same as the web client access.

Q: Can I get a raw data feed of information from Indji Watch?

A: Yes. Indji Systems can send you an XML data feed of all forecast weather parameters.

Q: Will Indji Watch monitor and alert me to a wildfire threat?

A: Yes. Indji Watch receives multiple data feeds for wildfires and will display those events on the maps. You can also be alerted to wild fires that may be impacting an asset.

Q: How many employees can I set-up to be alerted to threats that the Indji Watch service detects?

A: There is no limit to the number of employees who can receive Indji Watch alerts.

Q: How often does the data that Indji Watch monitors update?

A: Many different data feeds are ingested into Indji Watch and most have unique update cycles. The frequency of data updates ranges from every second to hourly. And the volume of data updates varies significantly depending on how active the weather is on any given day.